

EXHIBIT C



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CAUTION: THE CROSSROADS MALL PARKING LOT COULD DAMAGE YOUR CAR

Dana Marshall | Published: July 18, 2022

Dana Marshall

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Why does the Crossroads Mall currently look like the face of the moon?

I have nothing but love for Crossroads Mall. So please, don't mistake my concern for being a Karen. I have so many fond memories of hanging out with friends at Crossroads back in the 90s. In fact, I made a lot of terrible clothing choices and purchased multi-colored outfits from a store called Merry-Go-Round.

#NoRegrets



That's why I'm so concerned about what is happening to the mall now. I understand box stores have it rough competing with internet shopping. I also understand that the Crossroads Mall has lost very important anchor



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stores over the last few years. But why are the parking lot and Ring Road, which circles the mall, almost undrivable? You have to make a very strange detour if you're trying to get to Celebration Cinema to see a movie. Now there are orange barrels blocking the most degraded area of Ring Road.

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CROSSROADS MALL PARKING LOT IN SHAMBLES

Gallery Credit: Dana Marshall

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Crossroads Mall / Ring Road

The potholes inside this area are very large and surprisingly deep.

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Crossroads Mall / Ring Road

The potholes inside this area are very large and surprisingly deep.

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Crossroads Mall / Ring Road

If you are on Ring Road heading toward Celebration Cinema you will be forced to take a strange detour thru the parking lot to avoid the worst road damage.

Crossroads Mall / Ring Road



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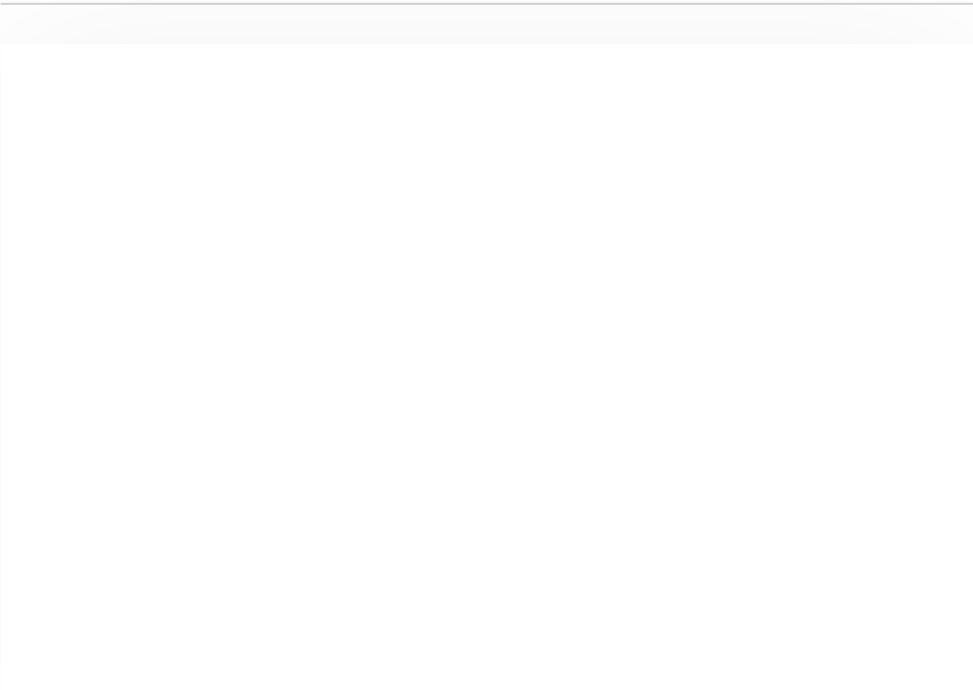
Crossroads Mall / Ring Road



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Ring Road damage

Going around a curve just past the movie theater has even more large potholes.



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JC Penny Parking Lot

Many areas in front of JC Penny need immediate attention too.



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Crossroads Parking Lot Issues

Some areas, like the hole near the drain, are barricaded with orange barrels.



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Crossroads Mall Parking Lot Issues



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Crossroads Mall Parking Lot



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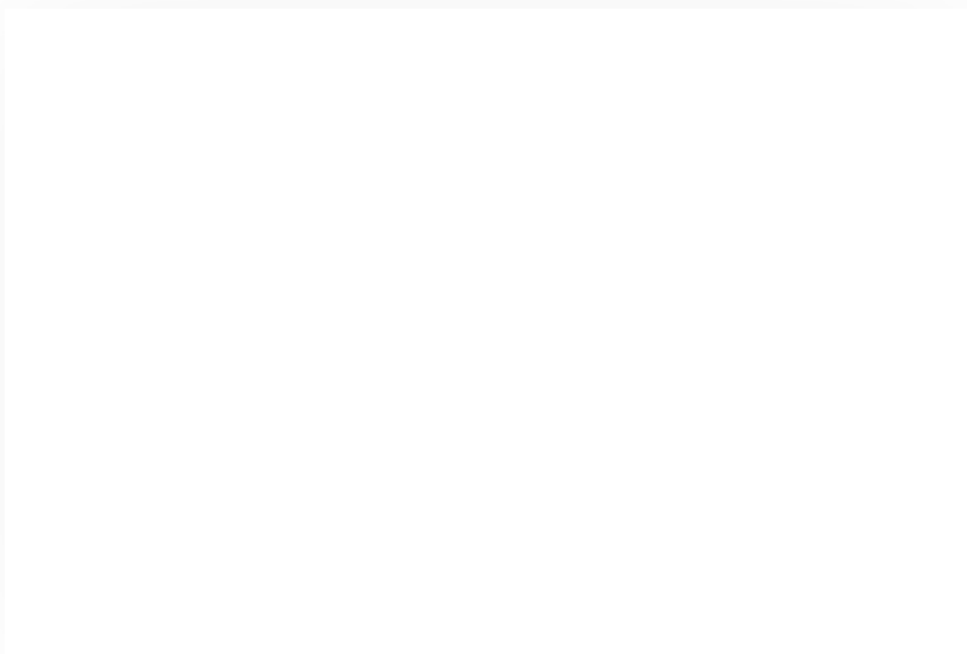
Crossroads Mall Parking Lot Issues



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Crossroads Mall Parking Lot Issues

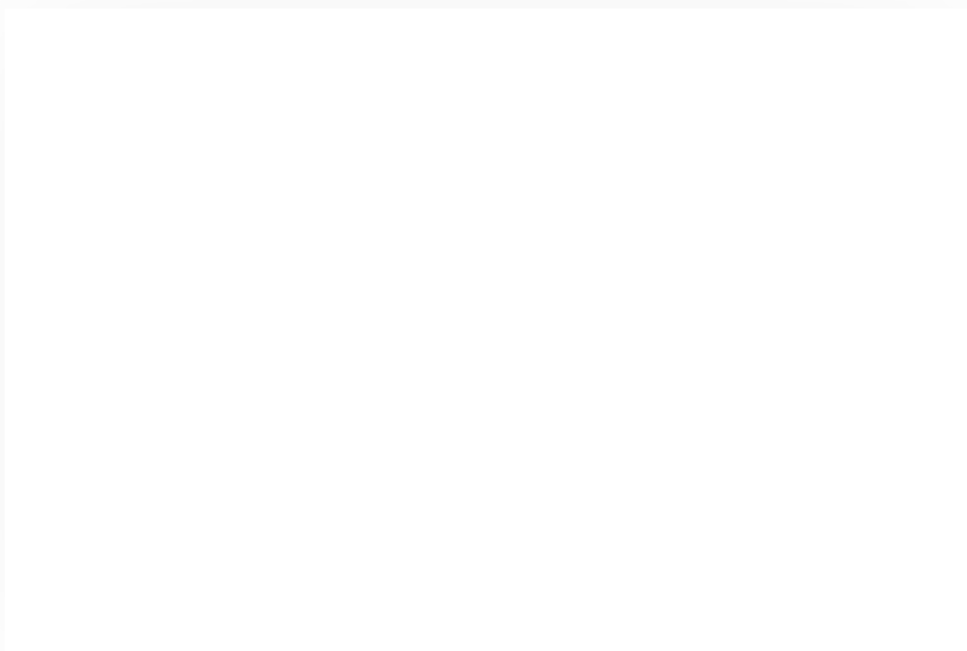
Much of the upper deck of the parking lot is now roped off.



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Crossroads Mall Parking Lot Issues

The parking lot is becoming a yard as mother nature has begun taking over the badly weathered pavement.



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Crossroads Mall Parking Lot Issues



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Crossroads Mall Parking Lot Issues



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Crossroads Mall Parking Lot Issues

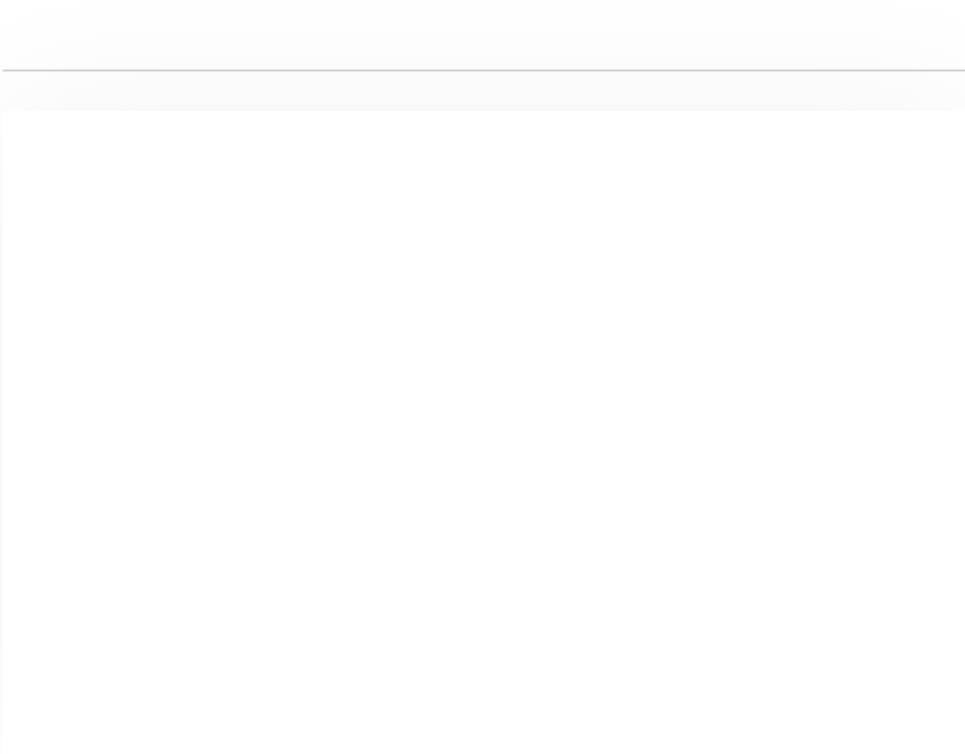
Oddly enough, there is now all-new blue paint and accessible curbs for handicapped customers. This makes me wonder if they got in trouble for not keeping their handicap accessibility up to date. It's just a theory, but very odd that everything else in this parking lot has been untouched for years.



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Crossroads Mall Parking Lot Issues

Oddly enough, there is now all-new blue paint and accessible curbs for handicapped customers. This makes me wonder if they got in trouble for not keeping their handicap accessibility up to date. It's just a theory, but very odd that everything else in this parking lot has been untouched for years.



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Messed up Parking Lot near Macy's

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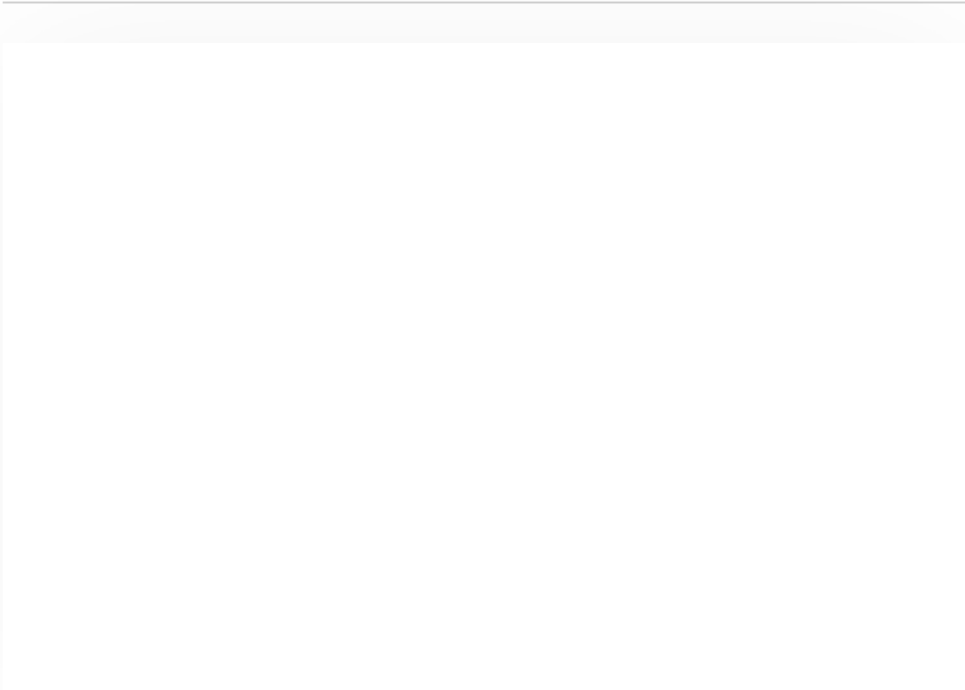
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Crossroads Mall Parking Lot



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Crossroads Mall Parking Lot near JC Pennys



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Crossroads Mall / JC Penny Parking Lot



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JC Penny

Mother nature has begun taking over the building.

61°

68°

74°

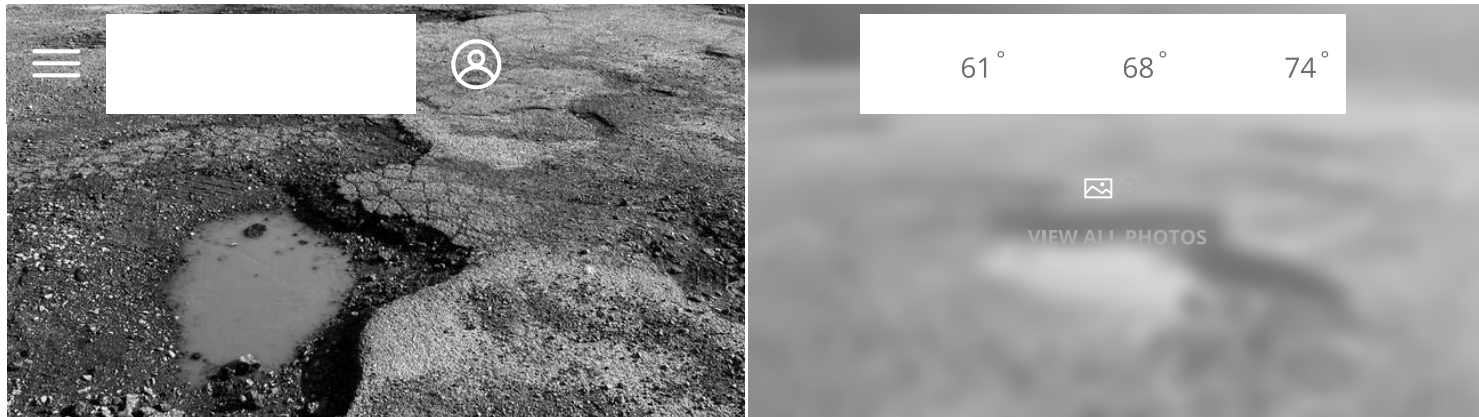
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Crossroads asks Metro Transit for \$75,000 to help fix potholes surrounding mall

by Autumn Pitchure | News Channel 3

Tue, March 28th 2023, 7:49 PM EDT





Crossroads Mall who has been serving southwest Michigan for the past 43 years is searching for assistance with funding to fix the crumbling roads surrounding the mall. (Autumn Pitchure/ WWMT)

PORTAGE, Mich. — Crossroads Mall in Portage is searching for assistance with funding to fix the crumbling roads surrounding the mall.

Mall owners are turning to Kalamazoo Metro Transit for help with the estimated \$700,000 project.

Buses travel nearly 800 routes a week along Ring Road, surrounding the mall, according to Marni Sawicki the General Manager of Crossroads Mall. Sawicki believes the buses are a major contributor to the deterioration.

If you're headed in for a shopping spree at the mall it's almost impossible to not be struck by a pothole in the parking lot or along Ring Road which circles the area.

Promoted Links

61°

68°

74°

"Where people are like, 'The potholes are terrible', it has only gotten worse," Sawicki said.

Roads surrounding the mall have been deteriorating for over a decade, according to Sawicki.

Mall owners have been struggling to keep up with restoration.

"We are trying to address those, but as you know we have escalators, our escalator down here is down, roofs you name it as far as repairs," she said.

Kalamazoo Metro transit buses travel around 3200 routes a month to drop off riders to the mall.

"What used to be a little hole every time the bus goes through, it kind of widens it and widens it, now I have four sink holes on my property, mostly where the bus stop is," Sawicki said.

Mall management is asking Metro Transit for \$75,000 in order to make vital repairs along Ring Road, which the transportation center utilizes every day.

"I am not looking for you to pay for my whole road," Sawicki said. "But at least help me with the damaged part that your buses use."

Kathy Schultz, The Planning and Development Manager at Metro believes they are an asset to the mall dropping riders off to shop.

"We bring value to the community through our passengers, our passengers spend money at crossroads mall," Schultz said.

Metro Transit is not interested in paying for the repairs, according to Schultz.

"Initially it was surprising that that partnership with Crossroads is to the point that we are being asked to pay, to be able to have space for our riders who need the access to the mall," Schultz

said.

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According to Schultz, if Metro can't come to a what is called a reciprocal easement agreement, Metro would have to move their stops off the mall's property.

"Everything is on the table right now, because if I can't get some relief, it only makes sense that I should not let the buses on Ring Road," Sawicki said.

To date, an agreement has not been reached by the mall or Metro, however both told News Channel 3 they are hoping to work together to find the best solution for their customers and riders.

By May, the mall anticipates fixing a main portion of Ring Road between MLK and JCPenney for the safety of the community, according to Sawicki.

MORE TO EXPLORE

31-year-old high school employee accused of sexually assaulting student

Michigan State Police troopers make an unusual discovery alongside US-131

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by Taboola

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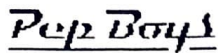
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Online Strategy Game 2023

EXHIBIT D



PORTAGE
5630 S. WESTNEDGE AVE.
5630 S WESTNEDGE AVE
PORTAGE MI 49002
(269) 388-2240
RL# F145441

Service Manager: ANDREW MOREY

TRACKING ID# *	
Store ID #	Service Work Order #

0289 2219601

Insurance :

If you have any questions
or concerns, please call:
(269) 910-8534

Policy Number :

Name: Address: City: State: Zip: Home Phone: Contact Phone:	Year: 2010 Make: AUDI Model: A6 Engine: V6-2995 3.0L DOHC Vin No.: License No: Mileage In / Out: / Color:	Date : 2023-04-17 Entered By: NA Time In: 14:35:13 Date/Time Promised: Old Parts Returned: no		
Storage Charges: Any vehicle that is left unattended for more than 7 business days may be towed at the owner's expense. For more information, please see Store Manager.				
I HEREBY AUTHORIZE PEP BOYS TO PERFORM THE REPAIRS ON THIS WORK ORDER AND TO FURNISH THE NECESSARY MATERIALS AND ITS EMPLOYEES TO OPERATE THE VEHICLE FOR PURPOSES OF INSPECTION, TESTING AND DELIVERY. I UNDERSTAND THAT ANY COST QUOTED IS AN ESTIMATE. I UNDERSTAND THAT UNLESS DIRECTLY CAUSED BY PEP BOYS, IT IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THAT THE VEHICLE MAY BE PARKED IN THE PEP BOYS' PARKING LOT AND THAT VEHICLES ARE LEFT OVERNIGHT AT OWNER'S RISK.				
Initial Estimate	Parts \$ 877.34	Labor \$ 483.99	Total \$ 1451.07	Date and Time : 2023-04-17 14:35:13

YOU HAVE THE RIGHT TO A WRITTEN ESTIMATE WHICH IS SIGNED BY YOU AND THE DEALER BEFORE REPAIR SERVICES ARE AUTHORIZED AND BEGUN. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

() IN PERSON () PHONE

SIGNED _____ DATE _____

THERE IS NEVER A CHARGE FOR A WRITTEN ESTIMATE. DIAGNOSTIC, REPAIRS, PARTS AND SERVICE PRICES ARE QUOTED AND APPROVED PRIOR TO PERFORMING SERVICE.

YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
OT		Shop Fee	N				1		35.00	35.00
Not Yet Authorized										
PK	1770504	FRONT QUICKSTRUT REPLACEMENT								
LB	NONE	R&I Or R&R Front Shock &/Or Strut Assembly - Both	N		120.00		1		384.00	384.00
LB		COMPUTERIZED WHEEL ALIGNMENT	N				1		99.99	99.99
Package SubTotal : 483.99										
PN	1335661	FRONT STRUTS	N				2	OP	438.67	877.34

Parts: 877.34 Labor: 483.99 Other: 35.00

Tax: 54.74

Total: 1451.07

Code Descriptions

**MAPLE HILL
AUTO GROUP**5622 WEST MAIN ST.
KALAMAZOO, MICHIGAN 49009
PHONE (269) 342-6600

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DATE ENTERED 17 APR 23	YOUR ORDER NO.	DATE SHIPPED 17 APR 23	INVOICE DATE	INVOICE NUMBER Q290432
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**** I N V O I C E Q U O T E - DO NOT PAY ****

ACCOUNT NO. P98

PAGE 1 OF 1

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CASH VW

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CASH VW

Q290432

SHIP VIA		SLSM. CL		B/L NO.		TERMS **VW CASH**		F.O.B. KALAMAZOO, MI	
ORD.	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT		
2	2	0	4F0-413-031-BQ	SHOCK ABS	383.33	383.33	766.66	NO REFUND ON ELECTRICAL OR SPECIAL ORDERED PARTS	
2	2	0	4F0-411-105-BJ	SPRING	243.33	243.33	486.66		
2	2	0	4F0-412-066	PLATE	101.67	101.67	203.34		
**** I N V O I C E Q U O T E -				DO NOT	PAY ****				
								NO REFUND AFTER 30 DAYS	
								ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE	
								20% RE-STOCK CHARGE ON ALL SPECIAL ORDERED PARTS	
ATTENTION!! EFFECTIVE IMMEDIATELY Special order precut keys are to be prepaid and are non refundable. Thank you for your understanding.					PARTS		1,456.66		
					SUBLET				
					FREIGHT		0.00		
					SALES TAX		87.40		
					TOTAL		\$1,544.06		
Thank You!									

NO REFUND ON
ELECTRICAL OR
SPECIAL ORDERED
PARTSNO REFUND AFTER
30 DAYSALL CLAIMS AND
RETURNED GOODS
MUST BE
ACCOMPANIED BY
THIS INVOICE20% RE-STOCK
CHARGE ON ALL
SPECIAL ORDERED
PARTS*Thank You!*

ACCOUNTING COPY

QUANTITY	LINE	PART NUMBER	DESCRIPTION	RECYCLE	LIST EA.	YOUR COST	EXTENSION	TAX
2		2010 AUDI A6 V6-2995 MCP MP1335661	3.0L DOHC COMPLETE STRUT A	0.00	599.99	436.99	873.98	T
2		0.00	0.00	-0.00	0.00	1,199.	0.00	873.98
TOTAL UNITS		FREIGHT	LABOR	MISC.	RECYCLE TOTAL	LIST TOTAL	NON-TAXABLE	TAXABLE
				RECEIVED BY: X	***** QUOTE *****			\$926.42
								PAY THIS AMOUNT

DISCOUNT TIRE3/21/2023
9:55 AMTERRY GENTRY
1394 CLIFF BARNS DRKALAMAZOO, MI 49009
269.501.8009 (H)2010 AUDI
A6 3.0T
18"BASE PREM PLUSPlate#: H3489
Mileage Unknown
Torque Specs: 90MIK 06
4333 S WESTNEDGE AVE
KALAMAZOO, MI 49008
269.381.9170Invoice #
1648063Salesperson 5
JASON WLayaway Acct
1147098034

Article	Qty	Description	EET	Price	Amount
* THIS IS NOT A SALES INVOICE! – LAYAWAY DEPOSIT *					

60219	4	INSTALLATION & NRM LIFE OF TIRE MAINTENANCE		22.00	88.00
Terms and Conditions can be found at www.discounttire.com/customer – service/invoice – terms					
DEM INFLATION F:38					
DEM INFLATION R:42					
DEM INFLATION F:38					
DEM INFLATION R:42					
DEM INFLATION F:38					
DEM INFLATION R:42					
BOLT PATTERN: 5-112					
48495	4	18 X8 5-112.00 40 SLGLMA		210.00	840.00
NRM		PET P3A 72.00			
WARRANTY – Lifetime structural, 1 year finish					
57722	1	BIM 14X1.50 BLTSD 1.03 CL SL 6L		62.00	62.00
NRM		HDWARE LUG BOLT KIT BETB20D26			
83525	1	TSW 72-57.1 BLACK		4.00	4.00
NRM		HUB RING PLASTIC SR671			

Sub Total: 994.00
Sales Tax: 54.36
Sales Total: 1,048.36

Tkn# XXXXXXXX2879 Ath# 261397

Tendered: 109.18 (DBT)
Tendered Today: 109.18

Tendered Total: 1,048.36

Balance Due: .00

www.discounttire.com/tire – registration



Tires and Rims

VIEW SALES INVOICE
DISCOUNT TIRE3/18/2023
4:04 PMTERRY GENTRY
1394 CLIFF BARNS DR
KALAMAZOO, MI 49009
269.501.8009 (H)2010 AUDI
A6 3.0T
18"BASE PREM PLUSPlate#: H3489
Miles: 207,145
Torque Specs: 90MIK 06
4333 S WESTNEDGE AVE
KALAMAZOO, MI 49008
269.381.9170Invoice #
1647919Salesperson 5
JASON W

Estimated Completion Time: 05:00 PM

Article	Qty	Description	FET	Price	Amount
89644	2	245 /40 R18 97Y XL BSW		195.00	390.00
NRM		CON CONTROL CONTACT SPORT SRS+			
TIRE MILEAGE WARRANTY: 50000					
BOLT PATTERN: 5-112					
INFLATION F:38 R:42					
80017	2	CERTIFICATES FOR		35.01	70.02
NRM		REFUND, REPLACEMENT			
For tire certificate details, see					
www.discounttire.com/customer-service/certificates					
80224	2	WASTE TIRE		2.50	5.00
NRM		DISPOSAL FEE			
80219	2	INSTALLATION &		22.00	44.00
NRM		LIFE OF TIRE MAINTENANCE			
Terms and Conditions can be found at					
www.discounttire.com/customer-service/invoice-terms					
44444	-2	P245/40-18 XL		187.53	-375.06
MFG		VNT QUATRAC PRO - 97			
89644	2	245 /40 R18 97Y XL BSW		195.00	390.00
NRM		CON CONTROL CONTACT SPORT SRS+			
TIRE MILEAGE WARRANTY: 50000					
INFLATION F:38 R:42					
80017	2	CERTIFICATES FOR		35.01	70.02
NRM		REFUND, REPLACEMENT			
For tire certificate details, see					
www.discounttire.com/customer-service/certificates					
80403	2	ADJUSTMENT/BAL & VAL		22.00	44.00
NRM		LIFETIME			

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims.

I agree the product returned for replacement

becomes the property of the product manufacturer.

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.

Further information is available from your Discount Tire salesperson.

Tkn# XXXXXXXX4532 Ath# 43803C

Sub Total:	637.98	
Sales Tax:	24.60	
Sales Total:	662.58	
Tendered:	662.58	(VIS)
Tendered Today:	662.58	
Tendered Total:	662.58	



MCDONALD'S TOWING
 2975 INTERSTATE PKWY.
 KALAMAZOO, MICHIGAN 49048
 (269) 342-0973
 WWW.MCDONALDSTOWING.COM

DATE <u>3-18</u>	TIME <u>1:45</u>	A.M. P.M.	REQUESTED BY <u>PRD</u>
LOCATION OF VEHICLE <u>6905 S. Westwood Dr</u>			
NAME <u>Rooney</u>	ADDRESS <u>Gaiter</u>	PHONE <u>269-501-8005</u>	ZIP
MILEAGE FINISH _____ START _____ TOTAL <u>2</u>		TOW TYPE <input type="checkbox"/> SLING/HOIST <input type="checkbox"/> WHEEL LIFT <input checked="" type="checkbox"/> FLATBED <input type="checkbox"/> _____	
		SERVICE <input type="checkbox"/> LOCKOUT <input type="checkbox"/> FLAT TIRE <input type="checkbox"/> JUMP START <input type="checkbox"/> OUT OF GAS	
YEAR _____	MAKE / MODEL / COLOR / # DOORS <u>AL6 GRN</u>	O.D. READING _____	
STATE <u>MI</u>	LIC. NO. <u>3488</u>	VEHICLE ID. NO. <u>AL059433</u>	
TOW PER ORDER OF:		REASON/COMPL#	
<input type="checkbox"/> CITY POLICE <input type="checkbox"/> TOWNSHIP POLICE <input type="checkbox"/> STATE POLICE <input type="checkbox"/> PORTAGE POLICE <input type="checkbox"/> COUNTY SHERIFF <input type="checkbox"/> WMU POLICE		<input type="checkbox"/> IMPOUND # _____ <input type="checkbox"/> ACCIDENT # _____ <input type="checkbox"/> PR. PROP. I # _____ <input type="checkbox"/> OTHER _____ <input type="checkbox"/> KEYS _____ <input type="checkbox"/> DRIVEABLE _____	
		SPECIAL EQUIPMENT <input type="checkbox"/> SINGLE LINE WINCHING <input type="checkbox"/> DUAL LINE WINCHING <input type="checkbox"/> EXTRA TRUCK / PERSON <input type="checkbox"/> GO-JAKS <input type="checkbox"/> DOLLY <input type="checkbox"/> _____	
VEHICLE TOWED TO <u>47333 S. Westwood Dr</u>		PO # _____	
REMARKS <u>5424 3216 2589 2879</u> <u>2/27 297</u>		MILEAGE CHARGE TOWING CHARGE <u>75.00</u> LABOR CHARGE STORAGE CHARGE PREVIOUS INVOICE TOTAL <u>75.00</u>	
PAID BY: <input checked="" type="checkbox"/> CR. CARD <input type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> CHARGE <u>Auth # 145720</u>			
OPERATOR'S SIGNATURE/TRUCK #/CALL # <u>[Signature]</u> AUTHORIZED SIGNATURE			

814490

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